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# DocScore:

# User Manual

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# Introduction:

Welcome to DocScore, designed to provide comprehensive insights into doctor ratings on platforms like RateMDs. This user manual will guide you through the functionalities of the system, its requirements, potential risks and benefits, as well as instructions for getting started and utilizing its features effectively.

# System Overview:

DocScore is a data analytics platform tailored for evaluating and analyzing doctor ratings sourced from platforms such as RateMDs. It integrates various data sources, including ratings data and geolocation data, to provide actionable insights for patients, healthcare providers, insurers, administrators, and researchers.

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# Getting Started:

System Access: System is public access but organization users can access the system via a secure login portal. Contact your system administrator to obtain login credentials.

Employee Permissions: Depending on your role you will have specific permissions. Ensure you have the necessary permissions to access relevant features.

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# System Functions:

DocScore visualizes data into bar charts, line graphs, and histograms to provide intuitive representations of rating distributions, trends over time, and comparisons between different healthcare providers. Additionally, the system also provides scatter plots, heatmaps, and pie charts to facilitate data exploration and interpretation, enabling users to extract actionable insights from the ratings data.

Specific Uses Include:

Evaluation of Doctor Ratings: The system allows users to evaluate and analyze doctor ratings from platforms like RateMDs. Users can view individual doctor ratings, aggregate ratings by location or specialty, and identify trends or patterns in ratings over time.

Utilization of Ratings Data: Users can leverage ratings data to make informed decisions. Whether you're a patient seeking a new healthcare provider, a healthcare provider looking to understand your reputation, an insurer managing network inclusion, or a researcher conducting analysis, the system provides the necessary data and tools.

Research on Ratings Data: For researchers or analysts, the system offers advanced tools for conducting further research or analysis on healthcare data. Users can explore correlations, conduct sentiment analysis, or perform predictive modeling to uncover valuable insights.

# Benefits and Value Proposition:

The system offers numerous benefits, including improved decision-making for patients and healthcare providers, enhanced patient satisfaction, better healthcare quality, and a positive impact on the company's reputation. It positions the organization as a leader in healthcare data analytics, attracting more clients and generating substantial revenue from related services.

# Support and Maintenance:

For technical support or assistance, contact the system administrator or IT support team. Regular maintenance and updates are essential to keep the system running smoothly and to address any issues or enhancements.